

Quality Assurance Case Management Performance Appraisal Report

Quality Assurance Case Management questions related to Performance Areas within the Counselor's Performance Appraisal

Quality Assurance Performance Appraisal Report for: Johnny B. Goode [REDACTED]

	Yes	No	NA	Total Appl.	% Yes
Provides appropriate guidance and counseling throughout the life of the case leading to a great VR experience	22	5	17	27	81.5%
Conducts a thorough initial interview to understand client's values, goals and needs	13	0	0	13	100.0%
Appropriately identifies client's limitations and determines eligibility and SD classification (appropriate functional limitations)	10	3	0	13	76.9%
Appropriately identifies client's limitations and determines eligibility and SD classification (appropriate Disability Priority)	12	1	0	13	92.3%
Conducts a comprehensive assessment to effectively assist client in developing an individualized IPE with a goal that is likely to lead to successful employment	11	0	15	11	100.0%
Facilitates informed choice regarding goals, services, and providers	29	1	13	30	96.7%
Justifies and documents substantial services leading to a successful employment outcome	4	1	0	5	80.0%
Utilizes existing records and/or pursues additional information appropriately to expedite case movement	10	0	3	10	100.0%
Determines eligibility in a timely manner (not to exceed 60 days) or properly justify the extension	13	0	0	13	100.0%
Works with clients to develop an initial IPE to expedite services, providing justification when exceeding 90 days past determination of eligibility.*	3	0	12	3	100.0%
Maintains monthly contact with clients in employed status	14	1	1	15	93.3%
Collaborates with clients, providers, partners, and businesses	21	5	5	26	80.8%
Grand Total	162	17	66	179	90.5%

NOTE: When using this information to assist with performance ratings, consider there may be a margin of error given the manner AWARE stores data.

* "Yes/No" responses represent whether the IPE delay was justified. An "N/A" response represents the IPE was developed prior to 90 days or the case was placed inactive.