

Supported Employment Provider Survey

***1. On average how long does it take for VR to complete an application on a referral by your Agency or other partners?**

1 - 4 days

5 - 9 days

10 - 20 days

21 - 30 days

31+ days

Other (Optional)

***2. On average, how long does it take for VR to determine a client eligible for its Program?**

1 - 4 days

5 - 20 days

21 - 40 days

41 - 60 days

61+ days

Other (Optional)

***3. On average, what percent of the time is the referral information received from VR accurate and complete?**

100 - 85% of the time

84 - 70% of the time

69 - 50% of the time

49 - 26% of the time

24 - 0% of the time

Other (Optional)

***4. On average, what percentage of the time is the information sharing and VR's reporting requirements clearly understood and effectively implemented?**

100 - 85% of the time

84 - 70% of the time

69 - 50% of the time

49 - 26% of the time

24 - 0% of the time

Other (Optional)

***5. On average, how often did VR include the client and you in the career planning process?**

100 - 85% of the time

84 - 70% of the time

69 - 50% of the time

49 - 26% of the time

24 - 0% of the time

Other (Optional)

***6. On average, how often did the client and you have input with VR on major decisions throughout the process?**

100 - 85% of the time

84 - 70% of the time

69 - 50% of the time

49 - 26% of the time

24 - 0% of the time

Other (Optional)

***7. What percentage of the clients permit you to provide job advocacy and follow up contact with their employers?**

100 - 85% of the clients

84 - 70% of the clients

69 - 50% of the clients

49 - 26% of the clients

24 - 0% of the clients

Other (Optional)

***8. On the average, how often did you have a retention plan for long-term follow up and supports after VR successfully closed the case?**

100 - 85% of the time

84 - 70% of the time

69 - 50% of the time

49 - 26% of the time

24 - 0% of the time

Other (please specify)

***9. Please rate your satisfaction with the collaboration and communication between you and VR?**

Excellent Very good Good Fair Poor

Collaboration and communication

Other (Optional)

***10. Please rate your satisfaction with the quality of the information provided by VR?**

Excellent Very good Good Fair Poor

Quality of information

Other (Optional)

***11. Please rate your satisfaction with the timeliness of the information and services provided by VR?**

Excellent Very good Good Fair Poor

Timeliness

Other (Optional)

***12. Please rate the extent to which VR staff treats everyone with respect?**

Excellent Very good Good Fair Poor

Treats with respect

Other (Optional)

*** 13. Please rate the degree to which VR staff is able to answer questions?**

Excellent Very good Good Fair Poor

Answers questions

Other (Optional)

*** 14. Please rate the extent to which VR staff is knowledgable of the system and process?**

Excellent Very good Good Fair Poor

Knowledgable

Other (Optional)

Done

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