

Measure for FRC Goal 4

Key Processes	2011/12 Outcomes	Efficient?	Effective?
#1 Review, analyze and advise DVR regarding DVR's performance related to eligibility, OOS, Scope and effectiveness of DVR services.			
# 2 Partner with DVR to develop and agree to state plan and associated activities.			
#3 Submit Annual Report to the Secretary, Governor et.al.			
#4 Review effectiveness of and customer satisfaction with DVR's services.			
#5 Coordinate activities with Independent Living Council, IDEA, DD Council, State Mental Health Planning Council, State Workforce Investment Board, et.al.			
#6 Provide advocacy for DVR program and for PWD, especially related to employment outcomes.			
#7 Provide for the coordination for FILC and the ILC's.			
#8 FRC will supervise and evaluate staff that are necessary to carry out its functions.			
#9 Conduct at least 4 meetings a year to conduct business.			
#10 Conduct forums or hearings as needed that are publicly announced, open, and accessible.			
#11 Manage FRC budget			
#12 Manage the administration of FRC staff and activities to meet all business process and regulations.			